

MAKE SOME NOISE

with Andrea Owen

By enrolling in the Make Some Noise: Confidence Class, you agree to these Terms and Conditions, without modification, and acknowledge reading them.

To participate, you must be 18 years of age or older and have the requisite power and authority to enter into these Terms and Conditions.

You agree that you will use the program materials solely for your personal work and will not duplicate or share any of the curriculum or content you receive in this course for profit or otherwise. No program materials may be reproduced, distributed, or transmitted in any form without written permission.

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You are responsible for full payment of fees for the entire program, regardless of whether you actually participate. There are no cancellations or refunds. If you have an unpreventable family emergency (job loss, death in the family, etc.), we'll take those on a case-by-case basis, as we understand that emergencies do unfortunately arise. In the event your enrollment is cancelled due to an emergency, you will be charged a non-negotiable administrative fee of \$50 USD. To further clarify, no refunds will be issued for people who simply change their mind or do not participate.

You understand that the optional upgrade of two 50-minute private sessions must be used by December 30, 2021 or they will expire and will not be carried-over. You must schedule your sessions ahead of time. If you are late, the coach will not be able to go past the 50 minutes to make up for tardiness.

Cancellations will come up from time to time and rescheduling may be necessary for both parties. We request a 24-hour (one business day) cancellation. If appointments can be rescheduled, they absolutely will be, however, if the coach does not have open availability and it is the client that must cancel within less than 24-hours notice, that session may be lost. Please note that this is a rare occurrence.

If it is an emergency, you will be granted a reschedule. If it's a no-call, no-show, unfortunately the session will be lost.

We respect your privacy, confidential and proprietary information, ideas, plans and trade secrets and must insist that you respect the same rights of fellow participants and of the company.

By participating in the course, you acknowledge that coaching is not to be used in lieu of other appropriate professional help and you are responsible for obtaining outside advice for legal, medical, financial or other matters as deemed necessary.

Andrea Owen, Elizabeth Applegate, and Sabrina Caverly will at all times exercise their best professional efforts, skills and care. However, they cannot guarantee the outcome of coaching efforts and/or recommendations and their comments about the outcome are expressions of opinion only.

Your Privacy:

We collect information including your name, email address, telephone number, and address in order to deliver services to you and provide you with a positive experience. The information you are giving is voluntarily, and by you providing this information you are giving consent for us to use, collect, and process this personal data.

You are welcome to request for us to delete your personal data at any point by emailing support@andreaowen.com. If you choose not to provide us with certain personal data, you may not be able to participate in certain aspects of the service.

With the information we collect, we will contact you to deliver the service you have purchased and process your payments. We use a third party payment processor that takes care in securing data.

Personal data that you provide us is stored internally. It will only be accessed by those who help to obtain, manage or store that information, and have a legitimate need such as a team member. We retain your personal data for the minimum amount of time necessary to meet legal, contractual, and accounting obligations.